



South Hiendley Primary School

Parent / Carer Code of Conduct



At South Hiendley Primary School, we are very fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process that involves partnership between the home and the school and understand the importance of good working relationships to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage parents/carers to participate fully in school life. The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about expected conduct; this is so we can work together to achieve a safe and positive school environment with an atmosphere of mutual respect and understanding.

As well as following the guidance set out in our Home-School Agreement, we expect parents and carers to:

- Respect the caring ethos of our school.
- Understand that school staff and parents need to work together for the benefit of their children.
- Demonstrate that **all** members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the school to help resolve any issues of concern.
- Avoid using staff as threats to address children's behaviour.
- Respect the school environment, use designated entrances into school, avoid parking in the staff car park, drive and park carefully and considerately on George Street.
- Drive and park carefully when using the staff car park for Breakfast Club.

In order to support a peaceful and safe school environment, school cannot tolerate:

- Disruptive behaviour which interferes with the operation of a classroom, the office area, the outside learning environment or any other part of school grounds.
- The use of loud and/or offensive language or displays of temper.

- Threatening harm or the use of physical aggression towards another adult or child. This includes approaching someone else's child in order to chastise them and physical punishment against your own child on school premises.
- Damaging or destroying school property.
- Abusive or threatening verbal comments, emails, phone or social network messages.
- Defamatory, offensive or derogatory comments regarding school or any of the pupils/staff at the school being put on Facebook or other social sites. (See Appendix 1)
- Smoking and consumption of alcohol or other drugs whilst on the school site or accessing the school site whilst intoxicated.
- Dogs being brought onto school premises, apart from assistance dogs.

Any concerns you may have about the school must be made through the appropriate channels, so they can be dealt with fairly, appropriately and effectively for all concerned. Any complaints you may have about the school must be made in line with our Complaints Policy, which can be found on the school website.

Should any of the above behaviour occur on school premises, the school may feel it necessary to contact the appropriate authorities and if necessary, even ban the offending adult(s) from entering the school grounds.

We trust that parents and carers will assist our school with the implementation of this policy and thank you for your continuing support. We ask that parents make all persons responsible for collecting children aware of this policy.

Appendix 1 - Inappropriate use of Social Networking Sites

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. The Governors of our schools consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned. In the event that any pupil or parent/carer of a child/ren being educated at any of our schools is found to be posting libellous or defamatory comments on Facebook or other social network sites, they may be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. Our school also expects that any parent/carer or pupil removes such comments immediately.

In serious cases school will also consider the involvement of our Police Liaison Officer and / or legal action to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly, is the issue of cyber bullying and the use by one child or a parent with the intention to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. Thankfully such incidents are extremely rare.

Headteacher: Mrs L Sanderson

Chair of Governors: Mrs C Foy

Date: November 2018